

COVID-19

Resources for Team Based Care Models during Pandemic

Critical Care Strategic Clinical Network
Alberta Health Services (AHS)

Note: This resource package was created by members of the CCSCN and the COVID-19 Staffing Task Group. Content is based off the CoACT Collaborative Care model, from Health Professions Strategy & Practice Alberta Health Services.

Purpose:

Surge planning during pandemic necessitates a movement towards team based models of care delivery. Although the structure of each team model (staff mix, staff to patient ratio) are site specific, there are common facilitating elements to team based model functionality. The contents of this package have been adapted for Critical Care from the AHS CoACT Collaborative Care model.

The purpose of this package is to provide context and tools for operationalizing team based models of care delivery in critical care.

Contents:

1. Foundational Principles
2. Functional Tools
3. Additional Resources

1. Foundational Principles	
Getting Started with Team Care Models	https://site.cmg.io/scnresearch/Care_Hubs_in_Critical_Care-Getting_Started-1.pdf
Team Care Model: Care Hub Shift Process	https://site.cmg.io/scnresearch/Team_Care_Model-Care_Hub_Shift_Process.pdf
Team Roles and Responsibilities	https://site.cmg.io/scnresearch/Critical_Care_coact-care-hub-team-roles-responsibilities-1.pdf
Roles and Responsibilities Posters	https://site.cmg.io/scnresearch/Roles_&_Responsibilities_Care_Hub_Team_Critical_Care_April_16th.pdf https://site.cmg.io/scnresearch/Sample_Care_Team_Formation_Critical_Care_April_17th_2.pdf
Accountability, Responsibility and Legal Liability of Regulated and Unregulated Health Care Providers Working in Collaborative Care	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/hsp-accountability-legal-liability-hcp.pdf
Scope of Practice by Role	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/Scope%20of%20Practice%20by%20Role%20within%20ICU%20April%2016th.pdf

2. Functional Tools (contact CriticalCare.SCN@albertahealthservices.ca for editable versions)

Assignment of Care Script	https://site.cmg.io/scnresearch/tms-coact-assignment-of-care-script.pdf
Care Hub Huddle Checklist	https://site.cmg.io/scnresearch/tms-coact-care-hub-huddle-checklist.pdf

Patient Care Tracker Team Worksheets (simple and detailed)	https://site.cmg.io/scnresearch/Simple_Version_Team_Bedside_Task_Tracker.pdf https://site.cmg.io/scnresearch/Detailed_Bedside_Task_Tracker_April_16.pdf
IDRAW Communication/Report tool and example	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/IDRAW%20FAQ.pdf https://site.cmg.io/scnresearch/Critical_Care_example_of_IDRAW_handover_report.pdf
Sample Shift Report templates	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/SCN/RDRH%20ICU%20worksheet.pdf
Name tag template	https://site.cmg.io/scnresearch/Team_Role_Name_Badges.pdf

3. Additional Resources

COVID Altered Clinical Documentation for Nursing and Critical Care	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20Altered%20Documentation_surge%20APRIL%2017.pdf https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20Clinical%20Documentation%20for%20Nursing%20April%209%202020.pdf
Alterations in Care Delivery during surge for Critical Care	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/Altered%20Care%20Delivery%20in%20CC%20April%2017.pdf
HPSP COVID-19 Response CoACT Collaborative Care Guide (original resources and content)	https://extranet.ahsnet.ca/teams/HPSP/CTE/cnehub/SiteAssets/Documents/COVID/C%20COVID%20Response%20-%20Nursing%20Deployment%20Decisions%20(Care%20Hub%20Guide)%20(002).pdf
CoACT webpage	https://insite.albertahealthservices.ca/coact/Page9614.aspx