

Provincial Critical Care Multidisciplinary Tele-support for Patient Care Advice

Purpose of Tele-support service and suggested ICU buddying system:

- Provide 24/7 access to care advice/guidance about care of adult and/or pediatric ICU patients.
- For use by the staff in ICU, including: Most Responsible Health Care Provider (MRHCP), Registered Respiratory Therapist (RRT), Registered Nurse (RN), nurse practitioner (NP) and/or operational manager.
- ICU buddy system will pair together ICUs to promote a peer to peer support for ICU staff to seek care advice, to share knowledge and resources as needed.
- This tele-support process is for seeking care advice, guidance or educational resources about ICU patients or procedures only. For everything else, use existing protocols/procedures.



Considerations:

- Please consider seeking care advice from site/unit specific resources when available prior to contacting Buddy Unit.
- It is the responsibility of the requestor to determine whether the care advice received is within their scope of practice and/or requires physician order from MRHCP.

<p>Educational resources:</p> <ul style="list-style-type: none"> • Alberta Critical Care Research Network • Alberta Health Services Insite <ul style="list-style-type: none"> • Alberta Health Services COVID19 Resource • Care of the Critical Ill COVID- 19 Patient • Dept of Critical Care Medicine - DCCM Cgy • Dept of Critical Care Medicine- DCCM Edm 	<p>Pediatric Resources:</p> <ul style="list-style-type: none"> • Alberta Children's PICU • Care of the Critical Ill COVID-19 Pediatric Patient • Edmonton Respiratory Pediatrics • Stollery Children's Hospital
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- In the event of pediatric units caring for adult ICU patients due to limited bed capacity, the pediatric units should contact adult ICU buddy unit for any care advice or peer support.
 - Pediatric ICU to pediatric ICU care advice can follow preexisting unit based protocol, such as use of RAAPID and telehealth. The option of peer to peer tele-support is also available.